



Cookie Policy

Counselling Corner

Last updated: 23 July 2026

Your choices matter

We use cookies and similar technologies to operate this website, remember your preferences and, where enabled, understand how the website is used. Non-essential technologies are not used unless you have consented, except where a specific legal exception applies and the required information and objection controls are provided.

1. About this policy

This Cookie Policy explains how Counselling Corner uses cookies and similar storage or access technologies when you visit www.counsellingcorner.co.uk. It should be read alongside our Privacy Policy.

This policy reflects the Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR), as amended, the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 and the changes introduced by the Data (Use and Access) Act 2025.

2. Who we are

Counselling Corner is operated by Charlotte Wall and provides therapy rooms for hire.

Business	Counselling Corner
Address	Unit 14D The Barns, Moss End Garden Village, Maidenhead Road, Warfield, RG42 6EJ
General email	admin@counsellingcorner.co.uk
Privacy enquiries	info@counsellingcorner.co.uk
Website	www.counsellingcorner.co.uk

3. What are cookies and similar technologies?

Cookies are small text files placed on your device when you visit a website. Similar technologies include local storage, pixels, scripts, tags and device identifiers. They can help a website work, protect forms, remember choices, measure use or provide embedded content.

Some cookies last only for your browsing session. Others remain for a set period or until you delete them. Cookies may be set directly by Counselling Corner (first-party cookies) or by another provider whose service is used on the website (third-party cookies).

4. When we need your consent

Under PECR, we normally need your prior consent before placing or using non-essential cookies or similar technologies. Consent must be freely given, specific, informed and shown by a clear positive action.

We may use a technology without consent only where a legal exception applies. These exceptions are purpose-specific and include technologies that are strictly necessary to provide a service you request. The law also contains limited exceptions for qualifying statistical purposes and appearance or functionality preferences, provided clear information and a simple, free way to object are available.

Cookies used for advertising, cross-site tracking, profiling or other non-exempt purposes require consent and must remain disabled unless you choose to allow them.

5. Categories of cookies we may use

Category	Purpose	Typical status	Examples
Strictly necessary	Operate the website, maintain security, remember cookie choices or provide a feature you specifically request.	Always active where genuinely necessary.	Session, security, load-balancing, login or consent-preference cookies.
Preferences / functionality	Remember display or functional choices and provide optional features.	Consent or a narrow legal exception, depending on purpose and configuration.	Language, accessibility choices or optional embedded features.
Analytics / performance	Understand aggregate website use and improve pages and journeys.	Consent unless the setup fully meets the statistical-purpose exception and offers a simple objection.	Page visits, device type, navigation and performance statistics.
Marketing / advertising	Measure advertising, track users across services or create profiles.	Consent required. Not intended to be used unless specifically introduced and disclosed.	Advertising pixels, conversion tracking or cross-site identifiers.

6. Cookie and service register

The website is built with WordPress and may use form, security, analytics and booking services. The exact names and lifetimes of cookies can change when software or settings are updated. The cookie settings panel on the website should display the current live list. The following register explains the cookies and services that may be encountered.

Cookie / service	Provider	Purpose	Category	Typical duration
Consent preference cookie (name depends on the consent tool)	Counselling Corner / consent provider	Records whether you accepted, rejected or selected cookie categories.	Strictly necessary	Usually up to 6 months, or as configured.
wordpress_test_cookie	WordPress	Checks whether the browser accepts cookies.	Strictly necessary	Session.
wordpress_logged_in_[hash], wordpress_sec_[hash]	WordPress	Supports secure login sessions. Normally relevant only to authorised site administrators.	Strictly necessary	Session or limited login period.
wp-settings-[user ID], wp-settings-time-[user ID]	WordPress	Stores administration interface preferences for logged-in users.	Strictly necessary / preference	Up to 1 year.
Hosting, firewall or security cookies (names vary)	Hosting / security provider	Protects the website, detects abuse, balances traffic or maintains a secure session.	Strictly necessary where proportionate	Session or provider-defined.

Cookie / service	Provider	Purpose	Category	Typical duration
Contact form and anti-spam technology, if enabled	WPForms and/or security provider	Submits an enquiry and protects forms from spam or misuse. Third-party anti-spam tools may set their own cookies.	Necessary for the requested form or consent-based, depending on configuration	Session or provider-defined.
_ga and _ga_[measurement ID], if Google Analytics is enabled	Google	Distinguishes browser instances and produces website usage statistics. Must be configured and controlled consistently with the selected legal basis.	Analytics	Commonly up to 2 years, but configurable.
Embedded maps, video or external media, if enabled	Relevant third party	Provides optional embedded content. These services may collect device, usage or account information.	Functionality / analytics / marketing	Provider-defined.
Therapeuta booking or room-management service	Therapeuta	Supports room availability, bookings, practitioner information, payments and administration. Cookies on an external Therapeuta page are governed by that provider's notices.	External service	Provider-defined.

7. Analytics

If analytics is enabled, Counselling Corner may use it to understand broad patterns such as the number of visits, pages viewed, device types and website performance. We do not intend to use analytics to make decisions about individual visitors or to create advertising profiles.

Where analytics requires consent, it will not load until you opt in. Where a limited statistical-purpose exception is relied on, the information must be used solely to produce aggregate statistics for improving the website, retained at individual level only as long as necessary, and accompanied by clear information and a simple, free means to object.

8. Forms, bookings and external services

When you submit a contact form, the website may use essential session or security technologies to transmit your enquiry and reduce spam. Information entered into the form is handled in accordance with the Privacy Policy.

The website may link to or integrate with Therapeuta or other service providers for room management, availability, booking and payments. When you follow an external link, the third party may set cookies under its own cookie and privacy notices. Counselling Corner does not control cookies placed solely on a separate third-party website.

Where an external service is embedded directly into this website, Counselling Corner remains responsible for understanding that integration and ensuring that any required consent or other controls are in place.

9. Managing your choices

When the website uses non-essential cookies, a cookie banner or settings panel should allow you to accept, reject or choose categories. Rejecting optional cookies should be as straightforward as accepting them.

You can change or withdraw your consent at any time using the “Cookie Settings” link or control made available on the website. Withdrawing consent does not affect the lawfulness of processing carried out before withdrawal, but the relevant technologies should stop and associated personal data should be handled in accordance with applicable rights and retention rules.

Your browser may also allow you to block or delete cookies. Blocking all cookies can affect essential website functions. Browser settings alone are not treated by Counselling Corner as consent to non-essential cookies.

10. How long choices are remembered

There is no fixed legal expiry period for cookie consent. Counselling Corner will review the duration in light of the purposes, the frequency of visits and any technology changes. As a general approach, the website may ask you to confirm your choices again after approximately six months, or sooner if the purposes, providers or technologies change materially.

11. Children

This website is primarily intended for professional practitioners and adults seeking information about therapy-room hire. Counselling Corner does not intentionally use cookies to profile children or deliver targeted advertising to them.

12. International transfers

Some third-party technology providers may process information outside the United Kingdom. Where personal data is transferred internationally, Counselling Corner will consider the relevant UK GDPR transfer safeguards and describe material arrangements in the Privacy Policy or cookie information.

13. Changes to this policy

We may update this Cookie Policy when our website, providers, legal requirements or guidance change. The latest version will be published on the website and the "Last updated" date will be revised. If a change affects the purpose of non-essential cookies, fresh consent will be requested where required.

14. Questions or concerns

Please contact Counselling Corner if you have questions about this policy or the website's use of cookies:

- Email: admin@counsellingcorner.co.uk
- Privacy enquiries: info@counsellingcorner.co.uk
- Address: Unit 14D The Barns, Moss End Garden Village, Maidenhead Road, Warfield, RG42 6EJ

You may also raise a concern with the Information Commissioner's Office (ICO), the UK supervisory authority for data protection and PECR.

15. Relevant legislation and guidance

- [UK General Data Protection Regulation and Data Protection Act 2018](#)
- [Privacy and Electronic Communications \(EC Directive\) Regulations 2003, as amended](#)
- [Data \(Use and Access\) Act 2025](#)
- [ICO: Guidance on the use of storage and access technologies \(updated 29 April 2026\)](#)

Counselling Corner

Calm, welcoming and confidential therapy rooms at Moss End Garden Village